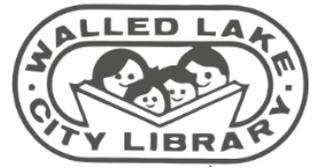


WALLED LAKE CITY LIBRARY

MOBILE HOTSPOT POLICY



What is a mobile hotspot?

A mobile hotspot is a deck-of-cards sized device that can provide Wi-Fi Internet access for up to 10 different Wi-Fi capable devices. Each hotspot from the library offers unlimited data, and can provide Internet access in any location that has a T-Mobile signal.

How do I checkout a hotspot?

Hotspots are only available directly from the Library. There are no holds. To checkout out a hotspot, visit the circulation desk and ask if any are available. You will need to fill out a Walled Lake City Library Mobile Hotspot Lending Agreement (where you agree to the items listed below) to checkout a hotspot.

What are the rules for checking out a hotspot?

To checkout a hotspot, patrons must:

- be 18 years or age or older.
- have a valid library card for at least 90 days.
- present a current driver's license, passport, or military photo ID when checking out the hotspot.
- be in good standing with the library.
- check out and return Mobile Hotspot units to a staff member at the Circulation desk at the Walled Lake City Library.

What are the fines and liability?

- Mobile Hotspots may be checked out for 14 days. There are no renewals.
- Only one WLCL Mobile Hotspot can be checked out per household.
- Households must wait 14 days after returning a hotspot before another device can be checked out to any household member.
- The overdue fine is \$2.00 per day until returned.
- Overdue Mobile Hotspots will be deactivated within 24 hours of the due date.
- If a hotspot has to be deactivated, the patron will be charged a \$5.00 reactivation fee.
- Patrons will be charged \$5.00 for Mobile Hotspots returned to a book drop (indoor or outdoor) or another library. If it is returned a second time in the book drop, you will be blocked from checking the device for six months.
- The Mobile Hotspot should be kept in a temperature controlled environment. DO NOT leave it in your car.
- The patron is responsible for costs associated with loss or damage to the Mobile Hotspot and/or peripherals.
- Returned hotspots are subject to library staff inspection after being checked in.
- Note to Parents/Guardians: Internet content filtering is not provided. You are responsible for all content accessed using the Mobile Hotspot.

What are the replacement charges if I lose or damage a hotspot?

- Mobile Hotspot Unit: **\$80**
- Power Adapter: **\$25**
- Case: **\$25**
- **Total Replacement Cost: \$130**

Adopted: 08/2020

Revised: 9/2022