

Walled Lake City Library Patron Behavior Policy



The Walled Lake City Library is designed for public use in the pursuit of education, information and research, and in the creative use of leisure time. Patrons are expected to observe the rights of other patrons and staff members and to use the Library for its intended purposes.

The Library is open all. Service will not be denied or abridged because of religious, racial, social, economic, or political status; or because of mental, emotional, or physical condition; age; or sexual orientation.

The use of the Library may be denied for due cause. Such cause may be failure to return library materials or to pay penalties, destruction of library property, disturbance of other patrons, harassment of patrons or staff, or any other illegal, disruptive, or objectionable conduct on Library premises.

In order to protect all library users' rights of access to the Library, to ensure the safety of users and staff, and to protect library resources and facilities from damage, the Library Board imposes the following reasonable rules:

The following behaviors are prohibited in the Library:

Disruptive behavior that infringes upon the rights of others using the Library or disturbs the tranquility of the Library. Disruptive behavior is defined as:

- Noisy, boisterous or excessively active behavior which is inappropriate where patrons are engaged in reading, study, research or other quiet use of the Library facilities
- Bringing animals, other than service animals, into the Library
- Entering the Library without shoes or shirt
- Unauthorized use of computers (see Internet Use Policy)
- Engaging in loud conversation or using equipment that emits noise, including cellular phones, audio-visual equipment (without headphones), computers with sound, toys and games. Cell phones are permitted for use in the Library at an appropriate noise level
- Harassment of other patrons or of Library staff through abusive language and/or actions, following or staring
- Violation of any local, state or federal law within the Library
- Damaging, defacing, or misusing library materials, furniture or equipment
- Removal of library materials, equipment or property without proper checkout or other official Library authorization
- Theft of personal property of other patrons or staff members
- Leaving children under the age of 12 unattended in the Library

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- Campaigning, petitioning, interviewing, survey taking, soliciting or sales in the Library or entryway, except as authorized by the Director
- Posting or distributing unapproved materials
- Eating or drinking in areas not permitted for these activities.
- Sleeping on any surface within the Library
- Smoking or the use of tobacco products including the use of e-cigarettes, alcohol or illegal drugs in any area of the Library
- Being in unauthorized areas of the Library
- Remaining in the Library after closing, when requested to leave during emergency situations, or when not abiding by the Behavior Policy
- Bodily hygiene so offensive as to constitute a nuisance to other persons
- Entering the Library while ill, with fever (100.4 degrees F or greater) and/or experiencing symptoms such as cough, shortness of breath, sore throat, new loss of smell or taste, and/or gastrointestinal problems, including nausea, diarrhea, and vomiting

Steps to be taken:

Patrons who are behaving inappropriately in the Library will be given a maximum of two warnings and asked to behave in an appropriate manner.

Patrons who refuse to behave more appropriately will be asked to leave the Library.

The Library staff is authorized to call the police in cases where patrons pose a clear danger to themselves or to others, where there is deliberate violation of the law, or upon refusal to leave the Library after being asked to leave by the staff.

Any patron who repeatedly violates these rules may be denied the privilege of access to the Library by the Library Board, on the recommendation of the Library Director. A patron whose access or privileges have been suspended may appeal in writing to the Library Director. The Director will respond with a written determination and explanation. The Director's determination may be appealed in writing to the Library Board, which will consider the appeal at its next regularly scheduled meeting. The Library Board will respond with a written determination.

This policy, as well as any Library policy, will be made available on the Library's website, or in print format upon request.

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Walled Lake City Library Supervision and Behavior of Children in the Library



The Walled Lake City Library is strongly committed to the provision of services for children, and desires children of all ages to have a positive library experience. However, the Library is a busy public facility, and Library staff cannot assume responsibility for the supervision, safety and entertainment of children who use it, except within the limited context of defined Library programs.

A parent or other adult accompanying a child in the Library is expected to prevent the child from running, making excessive noise, crying, pulling books from shelves, pounding on computer keyboards or otherwise behaving disruptively. **If the parent or caregiver cannot control the behavior of the child, both will be asked to leave the Library.**

Children six and under must be under the direct and constant supervision of a parent or other adult at all times. When a child of this age attends scheduled Library programs, the caregiver must remain in the Library and be readily available to provide supervision, or remove the child, if needed.

Children ages seven through eleven may use the children's area alone, while the adult caregiver uses other areas of the Library.

Children aged twelve and over are welcome to use the library without a caregiver on the premises, but must observe all rules that govern library use.

Children who wish to use the computers are required to abide by the Internet Use Policy.

The Library is not meant to be a substitute baby-sitter. Children visiting the Library alone are welcome to remain as long as desired, provided the child is busy reading, writing or doing school or library work. Children who become boisterous, undisciplined or uncontrollable may be asked to leave or the caregiver notified to pick up the child as soon as possible.

Children who are not picked up within 15 minutes after the Library closes will be referred to the police station to wait for their ride. Under no circumstances will the Library staff provide transportation.

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